

# Tempo

 Keeping you up to speed on our activity

Our weekly update to the DIO and Service personnel

01 February 2017

## Weekly update on the National Housing Prime and Regional Primes

### National Housing Prime

#### Refurbishments in Lulworth transform homes

Thirty-one properties at Lulworth camp in Dorset are being transformed from tired and outdated homes into smart, modern places to live, thanks to a recent CarillionAmey refurbishment project.

Giving the properties a new lease of life, we fitted new external wall insulation, replacement roofs, modern windows and doors, and new energy-efficient boilers to help families reduce their future energy bills.

Lt Col Alf Alford QD, Deputy Chief of Staff Armour Centre, Bovington Camp is delighted with the works so far and said *'I would just like to take this opportunity to thank both DIO and CarillionAmey staff for their continued engagement and sheer hard work in securing funding and conducting this work to significantly enhance living conditions for the wider Garrison staff and their families.'*

Further funding has been secured by DIO and on 6 February, 29 properties in Bovington will benefit from the same overhaul.



Before



After

#### CarillionAmey achieve Investors in People accreditation

We are delighted to report that we have been awarded Investors in People (IIP) accreditation, reflecting our commitment to empowering our staff to be the best they can be.



The award comes after a rigorous assessment procedure, which looks at how businesses empower staff, recognise and reward good performance and deliver continuous improvement.

It's a great stamp of approval for us and underlines our teams' dedication to providing a great service for our customer.

IIP Assessor, Estelle Warwick-Wilson, quoted in her report *'Everyone at CarillionAmey is to be congratulated for meeting the standard on first assessment. This is a significant achievement for any organisation, but outstanding for an organisation established only two years ago with the people and operational challenges the organisation has had to face.'*

Michael Burgess, CA HR Director, added *'This is an excellent achievement and I'd like to thank all those who supported the assessment over the last 12 months. Our people are our biggest asset and I look forward to building on this success to further foster a culture of engagement and learning which, in turn, will help us to deliver excellence to our customer.'*

To provide feedback on this edition of Tempo, please contact:

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For more information on our improvement plan please visit:

**Website:** [www.carillionamey.co.uk](http://www.carillionamey.co.uk) **Facebook:** [www.facebook.com/carillionamey](http://www.facebook.com/carillionamey) **Twitter:** [www.twitter.com/carillionamey](http://www.twitter.com/carillionamey)